# Hope Revival Organization Policy Paper





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Hope Revival Organization (HRO) is a humanitarian, advocacy, non-profit organization dedicated to working with communities in order to overcome experiencing difficulty coping.

### **Our Vision**

Advancement of society that enjoys psychosocial well-being.

### **Our Mission Statement:**

Building a community's capacity, raising awareness, promoting psychosocial well-being and providing mental health services.

HRO works to improving access and availability of evidence-based, high quality and culturally sensitive mental health services and psychosocial support for populations affected by conflict and crisis in order to build sustainable local capacities and provide comprehensive, integrated and community based mental health services and psychosocial support activities that promote the resilience and overall wellbeing of vulnerable refugees, internally displaced people and host populations.

We work on involving women, youth and people with disabilities in social, economic and civil activities in order to limit marginalization, violence and empower them by raising awareness for their rights.

HRO focuses on community care by creating safe environments through the increasing quality of life, mitigating violence and opposing marginalization.

### Our strategic objectives:

Scaling up the awareness level of mental health in the community in parallel with physical health.

Spreading the concept of psychosocial wellbeing within the community.

Enhancing the reality of practicing mental health, psychosocial support, and protection services in the community.

Training, developing and building the capacity of the active teams and local community in the domain of mental health, psychosocial support.

Developing scientific researches in the domain of MHPSS within the local communities.

Providing high-quality educational Programmes in emergency cases.

We achieve our vision and strategic objectives through our actions:



### **Programmes:**

HRO's primary focus is the emergency stage where needs are often most acute. However, we recognize that emergency relief alone cannot deliver solutions and that it can also create aid dependency. HRO, therefore, pursues a holistic rights-based approach, encompassing emergency relief and early recovery, seeking to build on beneficiaries' people's own resilience to promote sustainability and recovery.

HRO specializes in a dynamic, adaptive and mutually reinforcing set of core competences. We may include host communities in our activities given the important role that they often have in supporting displaced people and contributing to durable solutions.

We aim to ensure equal access and service to all vulnerable groups, especially by meeting the different needs of men, women, boys, and girls. We involve displaced people and host communities in the identification of their needs as well as in the design, implementation, and evaluation of programmes. We promote environmental sustainability and climate adaptation in our activities and continuously adapt to changing needs. Risk management is an integral part of all HRO operations in order to ensure the safety and security of displaced and vulnerable people, and our staff.

### **Stand-by Roster**

HRO seeks to enhance the capacity of the community and humanitarian actors in all stages of the crisis. We aim to ensure the rapid deployment of specialist personnel, whilst also supporting the continuity of operations and internal capacity building.

An overarching goal is to ensure that people in emergencies receive protection and assistance according to their needs and rights, with particular emphasis on the protection of civilians and the implementation of relevant UN resolutions.

### **Partnership**

HRO defines partnership as a mutually beneficial and interactive relationship between two or more organizations, which is undertaken for a specific programmatic purpose and which works towards a shared goal of positive and sustainable programme impact.

HRO considers partnerships to be of fundamental importance in the way we work towards achieving our mission. The ultimate purpose of working in partnership is to increase the positive effects of our intended beneficiaries. The benefits include:

- to utilize the considerable experience, knowledge, and contacts of local organizations already on the ground.
- to deliver sustainable services via existing organizations and service providers (our partners) and to thereby strengthen the overall system, rather than setting up parallel services that would cease to be viable once our funding expired.
- to combine our resources and expertise with our partners', meaning that we can work more effectively and achieve more than we would if working individually.
- to facilitates capacity building and sustainability; by supporting partner organizations
  to develop skills and capacities through projects, that can enable partners to become
  stronger, more independent entities, which are able to work independently after
  funding ceases.



### **Advocacy**

HRO advocates towards decision-makers in order to obtain full respect for the rights of displaced and vulnerable people. We advocate at local, national, regional and global levels, basing messages and strategies on our first-hand experience and specialized expertise. Advocating with the United Nations, especially with protection mandated agencies, is a priority in order to strengthen the humanitarian response. We also engage with a range of other relevant actors in order to secure and maintain access to displaced and vulnerable people.

### We are committed to living our core values:

- **Integrity:** We are open, honest and trustworthy in dealing with clients, partners, coworkers, donors, funders and the communities we serve.
- **Accountability:** We are accountable—individually and collectively—for our behaviors, actions, and results.
- **Service:** We are responsible for the people we serve and the donors who enable our service.

These core values are fundamental in all our actions and in the workplace. They apply internally towards our colleagues and externally towards our partners, whilst the needs and rights of displaced and vulnerable people remain at the heart of everything we do.

### We are guided by:

HRO is committed to non-discrimination, respect for human dignity and prioritizing the most vulnerable. We recognize that it is the primary duty of states to protect and assist displaced and vulnerable people. Where states are unwilling or not wholly able to fulfill this duty, we endeavor to respond and advocate with them to fulfill their duty. We work in partnership and alliances with local communities, authorities and UN agencies.

HRO promotes respect for the rights and duties contained in international human rights and humanitarian laws, particularly the Refugee Convention and Protocols, the Guiding Principles on Internal Displacement and the Kampala Convention on IDPs in Africa. Specific focus is given to the protection of vulnerable groups and minorities, especially women and children.

### HRO is committed to accountability and transparency in all activities and adheres to:

- Code of Conduct for the International Red Cross /Red Crescent and NGOs in Disaster
   Relief
- The Core Humanitarian Standard on Quality and Accountability (CHS).
- The Sphere Project: Humanitarian Charter and Minimum Standards in Disaster Response.
- The IASC Guidelines for mental health and psychosocial support in emergency settings.
- The WHO Mental Health Gap Action Programme (mhGAP) Guidelines.
- Minimum Standards for Child Protection in Humanitarian Action / CPMS (Alliance for Child Protection in Humanitarian Action)



- Minimum Standards for Education (Inter-Agency Network for Education in Emergencies / INEE)
- Humanitarian inclusion standards for older people and people with disabilities (HelpAge International, Age, and Disability Capacity Program / ADCAP)
- The Minimum Standards for Prevention and Response to GBV in Emergencies /GBViE) (United Nations Population Fund/UNFPA)
- 'Do no harm' principle.

-end.