



Terms of Reference (TOR)

<p>Revival of Hope Organization is a non-profit humanitarian advocacy organization that specializes in working with communities to help them overcome the difficulties they face. Revival of Hope Organization considers that one of its most important priorities is increasing the opportunities for populations affected by conflicts and crises to access distinguished, evidence-based services that take into account their community customs in the field of mental health and psychosocial support and working to ensure their continuity, building sustainable local capacities and providing comprehensive and integrated mental health services and psychosocial support activities that serve the community and increase the ability of vulnerable refugees, internally displaced persons and host communities to adapt towards greater prosperity.</p> <p>Revival of Hope Organization works to engage women, youth and people with disabilities in economic, social and civil activities in order to reduce their marginalization, alleviate violence against them, and enhance their capabilities by informing them of their rights.</p> <p>Revival of Hope Organization focuses on community care by creating safe environments by improving the standard of living, reducing violence, combating marginalization and striving to</p>		<p>About Hope Revival Organization (HRO)</p>		
<p>The Technical Supervisor is responsible for overseeing the technical aspects of project implementation in conflict areas, ensuring that all activities are carried out in accordance with project plans, safety standards, and donor requirements.</p>		<p>Scope of Service (including mission and purpose)</p>		
<p>20 sessions from 12/26/2024 to 3/15/2025</p>	<p>Contract duration</p>	<p>To-0060</p>		
<p>Gaziantep or Idleb and A'zaz or Remotely</p>	<p>Location (in person)</p>	<p>Technical Supervisor in conflict areas</p>		
<p>Target due date</p>	<p>Estimated time frame for full service delivery</p>	<p>Task/Outputs</p>	<p>Service Details</p>	
		<p>Project Implementation</p> <ul style="list-style-type: none"> Supervise and coordinate all technical activities to ensure effective project delivery Prepare and develop supervision session for staff and women leaders to contextualization the project activities Provide required support to the project officer and the technical team 	<p>First output</p>	
		<p>Capacity Building</p> <ul style="list-style-type: none"> Train and mentor staff and partners on technical aspects of the project related to conflict and the most skills needed for leaders in such areas 		
		<ul style="list-style-type: none"> Monitor workplace conflict, assist the individuals involved with managing the conflict, and provide the leadership that enables your team to productively work together 		
<p>Minimum qualifications for individual contractor</p>				
<p>Bachelor's degree in related field such as Administration, political, sociology</p> <p>Master degree in conflict is preferable</p>				<p>Academic qualification</p>
<p>Minimum of 5 years of experience in a technical supervisory role, preferably in conflict or post-conflict settings</p> <p>Strong understanding of safety standards and quality control procedures</p> <p>Excellent communication and interpersonal skills</p> <p>Working or training in the posted position or related</p>			<p>Professional experience</p>	
<p>Strong leadership and team management skills</p> <p>Problem-solving and decision-making abilities</p> <p>Cultural sensitivity and adaptability</p>			<p>Other competencies</p>	
<p>Arabic native speaker & English level of reporting and communication</p>			<p>Language Requirements</p>	
<p>Minutes of meetings and discussions</p> <p>Training workshop records and reports</p> <p>Monthly work reports, periodic progress reports and final progress reports</p> <p>Work tools and notes that are being developed</p>			<p>For supporting documents specified by the service requesting party</p>	
<p>Criteria for assessing the level of technical compliance of individual contractors.</p>				
<p>Marks/points that can be obtained</p>	<p>Evaluation criteria</p>			
20%			Total price	1
10%			Ability to provide invoice	2
25%			Experience certificates related to the required service	3
25%			Certificates of academic qualifications related to the required service	4
10%			Previous contracts with Ihya Al Amal Organization or with other entities to provide similar services	5
10%			Payment method (cash or bank)	6
100%	Total (out of 100%)			
<p>Payment stage/stages</p>				
<p>The individual service provider will be paid on a lump sum basis (inclusive of the above assignment related expenses including travel outside and within the duty station) under the following installments</p>				
<p>Payment schedule</p>	<p>Outputs/deliveries which are achieved through the delivery of tasks and outputs stipulated within the budget and logical framework of</p>	<p>No</p>		
10%	<p>Upon satisfactory completion of the preparation and submission of the work plan and delivery of outputs 1 and 2 and based on the</p>	1		
45%	<p>Upon satisfactory completion of the delivery of Output 3 at 50% of the final total number of agreed sessions, the calculation is based on what has actually been accomplished, and based on the service completion report and related reports, documents and papers.</p>	2		
45%	<p>Upon satisfactory completion of Output 3 at 100% of the final total number of agreed sessions, the calculation is based on what has actually been accomplished, and based on the final service completion report and all relevant reports, documents and papers</p>	3		
100%	Total (out of 100%)			
<p>Applicants are required to complete the questionnaire on a lump sum basis. The total price quoted shall be inclusive of all costs required to perform the services/deliverables specified in the Terms of Reference, including professional fees, travel costs, living allowance (if any work is to be carried out outside the individual provider's duty station) and any other applicable cost incurred by the Service Provider in completing the assignment. The contract price shall be a fixed price based on output regardless of the extension of the term specified herein. Payment shall be made upon completion of the deliverables/deliverables. Note: Only in the event of unforeseen travel which was not foreseen in this assignment, travel costs including tickets, accommodation and terminal expenses will be paid by the Service Provider</p>				
<p>How to apply:</p>				
<p>Revival of Hope has zero tolerance for exploitation, abuse, sexual harassment, abuse of power and discrimination. Revival of Hope also adheres strictly</p>				
<p>Hope Revival is committed to equal opportunity. Hope Revival treats all applicants on the basis of merit without regard to race, sex, color, national origin, religion, sexual orientation, age, marital status, veteran status, disability, or any other</p>				
<p>If you are interested in contracting with Ihya Al Amal Organization, you must fill out the following link: _____ no later than _____ 2021 (Turkey time) clearly stating the address of the required service and the reference number (Ref. No.:). Any offers received after this date/time will not be accepted</p>				
<p>Service providers wishing to contract with Ihya Al Amal Organization must submit the following documents as a minimum</p>				
<p>A copy of the company license - for service providers in Turkey -1</p>				
<p>A copy of the company or service provider's tax number - for service providers in Turkey -2</p>				
<p>A copy of some previous contracts concluded by the company or service provider - for service providers in Syria and Turkey -3</p>				
<p>A copy of letters of recommendation for institutions / organizations / companies or previously contracted parties - for service providers in Syria and Turkey -4</p>				
<p>A copy of the ID card (unless the contractor is a company) - for service providers in Syria and Turkey -5</p>				
<p>A copy of the bank account - for service providers in Syria (PTT account) and Turkey -6</p>				
<p>Any other documents that can support the information above are considered an added value to evaluate the provider's service -7</p>				
<p>A signed CV that includes the names of at least 3 references including contact information and a cover letter in English describing your reasons for applying and relevant qualifications -8</p>				
<p>Hope Revival Organization thanks all applicants; however, please be aware that only the winning provider will be contacted</p>				
<p>Human Resource Management</p>		<p>Form No</p>		
		<p>Sr-01</p>		